

01 WHAT IT IS

AviChat is a secure reference tool built only on your union's own collective agreement, side letters, and MOUs. Members ask questions in plain language from any phone, and every answer cites the exact article and section it came from. It declines anything outside the contract and points members to their steward.

02 THE PROBLEM YOU ALREADY KNOW

Your members work irregular hours across scattered locations, and contract questions rarely arrive when the union office is open. They land on a rep at 3 a.m., or they never get asked — and a violation goes unspotted. Meanwhile, your committee heads into bargaining on what members say, not on data about what actually confuses them.

03 WHAT IT DOES

I signed in at 05:00 in Vancouver, deadheaded to Montreal, and crew sked added a turn landing at 21:00. Am I legal?

No — you would be 2 hours over your duty limit.

21:00 ET is 18:00 in your acclimatized time zone (A25.02.04). Because your connection exceeded 1:15, the deadhead and turn count as one continuous duty period (A25.03.02): 13h00 elapsed against an 11h00 maximum for a basic crew reporting at 05:00 (Table 25-A). You may be eligible to refuse the reassignment with pay protection.

[A25.02.04](#)[A25.03.02](#)[Table 25-A](#)[A25.08.02](#)

The same works for any agreement — nursing ratios, step increases, standby pay, call-back premiums.

04 WHO IT SERVES

Members — cited answers any hour, in plain language, on any phone.

Reps & stewards — routine lookups handled, time back for grievances and organizing.

Leadership — anonymized, topic-level insight for education and bargaining.

05 BUILT FOR THE UNION ENVIRONMENT

✓ Cited answers ✓ Audit trail ✓ Liability insured ✓ 100% Union-owned data

The employer has no access to AviChat and no relationship with us — the subscription belongs entirely to the union. Your data is stored exclusively on servers in your country, remains your property, and is never used to train or inform anything outside your deployment.

06 GETTING STARTED

Setup is a custom implementation, not plug-and-play. Our team ingests your full agreement, including side letters, MOUs, and decades of amendments, then works directly with your officers to define the grey areas and settle what the system should say before any member sees it. Three to four weeks, no IT department required. Available on the App Store, Google Play, and the web; the union subscribes as an organization and members never pay.

Trusted by one of Canada's largest pilot groups. Built with unions, for unions.

Set up a 15-minute walkthrough — avichat.ca/walkthrough

Shared by a member? Your union can set up a walkthrough at avichat.ca/walkthrough.

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